

Introducing the New Police FCU ONLINE AND MOBILE EXPERIENCE



We are excited to introduce the new Police Federal Credit Union digital banking experience to you! Once our system upgrade is complete, members will be able to take advantage of new features and enhanced services in digital banking and the mobile app.



Starting on Monday, April 13, you will need to re-register your digital banking account to access your accounts online.

To re-register, follow the steps below from either the Police FCU website or the new Police FCU mobile app.



To register from the website:

- Visit policefcu.com.
- Click Login in the upper right-hand corner.
- Click Register below the login fields.
- Follow the registration prompts.



To register from the mobile app:

- Uninstall the OLD Police FCU mobile app and reinstall the NEW Police FCU mobile app from your device's app store.
- Open the app and click Register.
- Follow the registration prompts.

After you have clicked Register, follow these steps:

1. Enter your user information. You will need:
 - a. Your account (member) number, the last four digits of your Social Security number, and your date of birth, **OR**
 - b. Your debit card number, the last four digits of your Social Security number, and your date of birth, **OR**
 - c. Your full Social Security number and your date of birth.
2. You will automatically be sent a verification code to the email address on file. Enter the verification code on the next screen once you receive it.
3. Set up a new username and password and then confirm the password on the next screen.
4. Finalize your registration. You can now return to the login screen and enter your new username and password credentials.
5. On your first login, you will be asked to enter an additional verification code that will be sent via email. Check the "Trusted Device" box in order not to have to enter a verification code for each login from that device or computer.



Get the latest details on our system upgrade, including a downloadable copy of the digital banking re-registration steps, by visiting our Upgrade page.

POLICEFCU.COM/UPGRADE

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