



March 13, 2020

Subject: Police FCU Membership Message about Coronavirus

Dear Police Federal Credit Union members,

As the Coronavirus (COVID-19) continues to impact our daily lives due to its growing health concern, we want to ensure you Police FCU is prepared to serve the membership while navigating this rapidly changing situation.

The Police FCU Crisis Management Team has been actively monitoring guidance from the Center for Disease Control (CDC) and local health authorities. We have initiated and tested our Business Continuity Pandemic Plan, validated operational technologies, and are prepared to adapt as the needs dictate.

We will continue to closely monitor the situation and evaluate additional measures to support our members. Our commitment to our members' and employees' health and safety is of the utmost importance to us. To better protect our members and visitors to our offices, we have enhanced our cleaning procedures, being mindful of high-touch surfaces, and have educated all employees on best practices recommended by the CDC.

Our branch offices remain open, and I also encourage you to use Police FCU's digital tools. Our **e-Services** provide easy, around-the-clock, remote access to your account so you can manage your money at your convenience. Please take time to ensure you have access to your accounts with these services today. If you need to access cash, you have more than 30,000 surcharge-free ATMs available nationwide, including over 2,100 in the Maryland, DC and Virginia area. You can find your nearest ATM by clicking **ATM & Branch Locator** at the top of our website **policefcu.com**.

As we have for over 84 years, we remain steadfast to protecting the financial interests of the law enforcement community and serving your financial needs. If you have been impacted by COVID-19 and need our financial assistance, please reach out to us at 301-817-1200. Thank you for your continued membership and support.

To our active duty law enforcement, you have our deepest respect and appreciation for your resolute service to our communities and citizens during this especially challenging time.

Respectfully,

Norman Mann
President/CEO
Police Federal Credit Union